

PATENT

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July 2, 2001

Date

Heather Piaskowski

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Simon Jacobs et al.

Attorney Docket No.: 500744.03

Serial No. : 09/824,852

Group Art Unit : 2166

Filed : April 2, 2001

Examiner : not yet assigned

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES

PRELIMINARY AMENDMENT

Commissioner of Patents
Washington, D.C. 20231

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Technology Center 2100

Sir:

Please amend the above-identified application by replacing the specification, amending claims 1, 10, 11, 16, 20, 29, 30 and 32, and replacing the Abstract as follows:

In the Specification:

Please replace the specification, pursuant to C.F.R. §§ 1.121(b)(3) and 1.125(b), by inserting the following new specification. The substitute specification includes no new matter.